

## EPnet in Hotels



The EPnet system is the modern-day solution to charging for goods and services in hotels, using the guest's room card key, and without changing the current door key infrastructure. EPnet gives guests the ability to make purchases inside the hotel, without the need for cash. EPnet works like a credit card, with all transactions being instantly reported to the hotel system, which adds the charge to the guest's room bill. This is all achieved with no merchant or handler commission. Cash and credit card transactions are also available.

**Bar and restaurant** In addition to traditional cash and bankcard payment, items ordered at the bars and restaurant can be charged to the room. All guests have to do is offer their room card to pay. The charge is immediately added to their bill and, if necessary a receipt produced. This also provides accurate identification for guests on inclusive deals. Bills can be transferred between locations and even split between guests and non-guests. Multi-occupancy rooms will also identify each individual guest to ensure accurate billing. EPnet provides full operator and table tracking. Sub menus and food order modifiers are available in the restaurant for providing meal options and cooking instructions to the kitchen.



**Max-eBar®** With EPnet software, corridor dispensers (we call them Max-eBars) are a viable proposition, as all purchases are made using the keycard and automatically charged to the guest bill. The guest needs carry no cash or bankcard.

Max-eBars can be sited in the foyer or on each corridor to generate additional income. This includes soft drinks and alcohol, confectionery and snacks, toiletries and 'distress products'. Max-eBar removes the need for in-room bars. One Max-eBar can replace a whole floor of in-room bars, thus minimising overall stockholding and eliminating the problems associated with the logistics and security of refilling bars in bedrooms whilst providing accurate dispute-free billing



With the product securely locked inside the Max-eBar and no ability to return items the possibility of product return or contamination is removed.

**Business Centres** Business centres are becoming increasingly popular in hotels, but it is difficult to arrange payment for their use without constant supervision by staff. Here too, EPnet can be used to charge the use of these facilities to the guest's room bill. Use of fax, computer, photocopier and other business equipment can be easily and simply charged for by the room keycard.



**Leisure & Fitness suites** Access to these facilities may now be charged for, as well as restricting their use to guests and members.



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